



Financial Policy Statement

At Heartland Veterinary Clinic, our priority is providing high quality, compassionate care for your pet. We do require payment **At The Time Of Service** for all visits. We accept cash, personal checks, Mastercard, VISA, and Discover. In addition, we also offer a payment plan called CareCredit that allows clients to start treatment today and spread payments over time. Applying for CareCredit takes only a few minutes and there is no fee to apply.

Prior to treatment of your pet, an estimate can be provided for the proposed course of medical/surgical care. We encourage you to discuss payment options and fees **BEFORE** services are performed. We do require a **Down Payment** of at least one-half the high end of the estimate for all hospitalized or patients undergoing emergency/non-routine surgery. Please feel free to ask the veterinarian or staff about charges each time you call for a progress report on your pet so that you can continue to make responsible decisions about ongoing care.

SUMMARY OF PAYMENT OPTIONS:

- CASH
- CHECK
- MASTERCARD, VISA, DISCOVER
- CARECREDIT

I have read and understand the payment options set forth above and accept full financial responsibility for my pet's care.

SIGNATURE _____ DATE _____

PRINT NAME _____